THE SIGNALS NETWORK

Holding Power to Account. One Whistleblower at a Time.

Troubleshooting Guide

This is a troubleshooting guide. This document is created to help you quickly and easily solve common problems you might encounter when using our forms to donate.

What you may encounter while navigating our forms

While this issue is relatively rare, our donation forms may experience longer loading times. We understand that slow-loading forms can be frustrating. If you're experiencing this, please be patient a few seconds while it loads. If it continues, we're here to help you make the process easier.
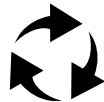
How to fix it

Step 1: Check your internet connection → Ensure a stable internet connection; a weak connection can cause slow loading.

Step 2: Refresh the page → Try refreshing the webpage; sometimes, it's a temporary glitch.

Step 3: Clear browser cache → Clear your browser's cache and cookies; cached data can slow things down.

Step 4: Try a different browser → If the form is still slow, try using a another web browser to see if it's browser-specific.

Step 5: Disable browser extensions → Temporarily disable browser extensions; they can sometimes affect loading speed

Step 6: Consider other forms of donating ➡️ **OPTIONS** 👆 You may consider donating through other means.

Wire Transfer :

Bank Name: Amalgamated Bank
Bank Address: 255 California Street, #600, San Francisco, CA 94111
Name Account Holder: The Signals Network
Bank Account Number: 2025187
ABA Routing Number: 026003379

Donate via PayPal

Cryptocurrency

Step 7: Contact us ➡️ ✉️ If you have any further questions or need assistance, please feel free to contact us at **info@thesignalsnetwork.org** or reach out directly to our Development Manager, John Stewart at j**ohn@thesignalsnetwork.org**.

If the problem while donating is not related to slow form loading, don't hesitate to reach out **using the contact information above** so that we can address it effectively. Thank you for your support.