

## Troubleshooting Guide

This is a troubleshooting guide. This document is created to help you quickly and easily solve common problems you might encounter when using our forms to donate.

### What you may encounter while navigating our forms

While this issue is relatively rare, our donation forms may experience longer loading times. We understand that slow-loading forms can be frustrating. If you're experiencing this, please be patient a few seconds while it loads. If it continues, we're here to help you make the process easier.

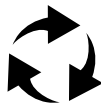
### How to fix it

**Step 1:** Check your internet connection



Ensure a stable internet connection; a weak connection can cause slow loading.

**Step 2:** Refresh the page



Try refreshing the webpage; sometimes, it's a temporary glitch.

**Step 3:** Clear browser cache



Clear your browser's cache and cookies; cached data can slow things down.

**Step 4:** Try a different browser



If the form is still slow, try using a another web browser to see if it's browser-specific.

**Step 5:** Disable browser extensions



Temporarily disable browser extensions; they can sometimes affect loading speed

**Step 6:** Consider other forms of donating



You may consider donating through other means.

### Wire Transfer :

**Bank Name:** Amalgamated Bank  
**Bank Address:** 255 California Street,  
#600, San Francisco, CA 94111  
**Name Account Holder:** The Signals  
Network  
**Bank Account Number:** 2025187  
**ABA Routing Number:** 026003379

**Donate via PayPal**

**Cryptocurrency**

**Step 7:** Contact us



If you have any further questions or need assistance, please feel free to contact us at **[info@thesignalsnetwork.org](mailto:info@thesignalsnetwork.org)**.



If the problem while donating is not related to slow form loading, don't hesitate to reach out **using the contact information above** so that we can address it effectively. Thank you for your support.